

IT Director

Essential skills

- **Communication:** Excellent communication skills across a range of channels and audiences - must be able to discuss complex issues in a plain and concise manner.
- **Documentation / Specification Skills:** the ability to clearly articulate technical and non-technical solutions and designs to a variety of audiences, especially to senior stakeholders
- **Self-Management:** A structured and self-disciplined approach to work; effective at managing own time with good planning skills.
- **Interpersonal / Relationship Skills:** -Must have strong interpersonal skill and the ability to listen, question and interpret stakeholder requirements and build on-going relationships.
- **Tools:** Desirable to have experience of requirements management tools such e.g., MIRO, Visio, must have experience of MS Applications
- **Team Player:** must be a team player, contributing to all aspects of work carried out by the company and collaborating as required to achieve company objectives.
- **Influence:** Able to engage and influence at the highest level, including CEO and Board.
- **Partnership and Trust -** Strong track record of customer engagement and delivery success. Considered a trusted advisor and thought leader by the senior leadership team.

The role

As IT Director you will work with the business to determine the contribution that the IT and Change team (aka Digital Team) can make to achieving business objectives.

You will support defining strategies, conducting feasibility/discovery work, and overseeing the definition and implementation of solutions or services.

The IT Director will report to and is directed by the Managing Director \ Operations Director \ Finance Director.

You will take responsibility for the management and leadership of the IT Team with direct accountability for Business Continuity and Change Delivery across the following competencies

- IT support
- Software vendor / IT Supplier Management
- Business Systems
- Data
- Change Delivery

The scope of the role spans people, process and technology, with a strong emphasis on alignment with the business's strategic objectives.

In Detail

Stakeholder Engagement

- Understand business stakeholders, their drivers and pain points and define their technology and digital needs.
- Perform discovery and research to uncover business leaders pain points and use a wide range of insights to help support the creation of solutions for their teams.
- Support the creation of commercial proposals based on initial engagement and findings, this will include possible solutions – change and IT, approach and estimating.
- Position yourself with the senior leadership team as a partner and expert to build and maintain relationships.

Experience

- Experience in a similar senior IT leadership capacity. Must be able to understand the needs of the business, as well as have a good technical grounding with proven experience of bringing together technology resources to meet business needs.
- Sound understanding of computer systems, networks, security, telecommunications, databases, and storage systems
- Degree in information technology, information systems, computer science or related field
- A good understanding of best practice such as Waterfall/Agile methodologies.
- Understanding of relevant legislation, regulatory and cyber security requirements underpinning ICT (Information Communication Technology) service provision.